



# MOBILE RESPONSE TEAM

DEDICATED DIRECT PHONE LINE TO LAW ENFORCEMENT AND FIRST RESPONDERS

**305-939-5959** AVAILABLE 24/7



The Mobile Response Team (MRT) will provide immediate, on-site behavioral health crisis intervention services to individuals of all ages in Miami-Dade County. MCRTs will:



**Licensed Behavioral Health Personnel**  
will respond on-site within 60 minutes



**Specialized personnel**  
triage calls

## IF SOMEONE:

- *Is experiencing a mental health or emotional crisis; or*
- *Is experiencing escalating emotional or behavioral health reactions and symptoms that impact their ability to function typically within the family, living situation, or community environment; or,*
- *Is served by the child welfare system and/or are experiencing or at high risk of placement instability.*

**OUR GOAL:** *Lessen the trauma, divert from emergency departments, and prevent unnecessary psychiatric hospitalizations.*

## MOBILE RESPONSE SERVICES ENCOMPASS AN ARRAY OF CRISIS INTERVENTIONS, INCLUDING:

- *Evaluation and assessment*
- *Development of safety or crisis plans*
- *Providing or facilitating stabilization services*
- *Supportive crisis counseling*
- *Education*
- *Development of coping skills*
- *Referral and linkage to appropriate resources including connecting individuals to ongoing mental health and substance use services*



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SOUTH FLORIDA®

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Thriving Mind South Florida and the State of  
Florida, Department of Children and Families.*

**CALL**

**305-939-5959**

AVAILABLE 24 HOURS A DAY, 7  
DAYS A WEEK



# WEST CARE

*THE VILLAGE SOUTH*



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